



Craw-Kan

Your Community Technology Partner

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The Craw-Kan Connection



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Director

Craig Wilbert,
General Manager

The Craw-Kan Connection is
a member newsletter published by Craw-Kan.

Getting Ready for 70!

For the past seven decades, Craw-Kan has stood the test of time. By being formed as a Cooperative, we have been able to focus on the needs of our member owners rather than answer to the whims of Wall Street. From our humble beginnings of party line telephone service to becoming the region's premier fiber to the home broadband provider, we have always dedicated ourselves to being a technology leader. Starting in the Brazilton, KS exchange with only 14 subscribers, we have now grown to over 15,000 broadband customers in 14 counties across three states.

While our success story involves our company vision and core values, the other piece of the puzzle is the support of our employees. We truly believe that employees make the company, and we are so fortunate to have the best of the best. We are also grateful for our members. You have trusted us for 70 years and have kept pushing us to improve our services and incorporate new technologies to meet the ever-changing needs of rural America.

As part of our 70th birthday celebration, we are expanding our Customer Appreciation day. Please find the details later in this newsletter.

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Craw-Kan AUGUST 2022

Customer Appreciation is Moving for our 70th!

We will be relocating to the Crawford County Fairgrounds this year to celebrate our 70th year! The big event is scheduled for Friday, September 16th from 11 am - 2 pm. We'll have food and giveaways for everyone. Watch our Facebook page for announcements and maybe even a few giveaways leading up to the event.



Find us on these
social media sites
for the latest news
on your cooperative



This institution is an equal opportunity
provider and employer.

National Do Not Call Registry

Managed by the Federal Trade Commission, the DNC registry gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll free 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to www.donotcall.gov if you have a working email address. Registration is free.

Pay with SmartHub

Paying bills shouldn't be a hassle. We offer more ways to pay your bill now than ever. Pay online or pay with the easy to use SmartHub app available on the Apple App Store and Google Play Store.



Craw-Kan Director Positions

Craw-Kan Telephone Cooperative has a board of nine directors each serving a three year term. Elections are staggered, according to our By-Laws whereby three director positions are up for election each year at the Craw-Kan Annual Meeting held in October. A nominating committee, appointed by the current directors in August, will meet in early September to make nominations for the three positions to be voted on at the Annual Meeting of Members in October. Voting at the Annual Meeting is by secret ballot. The By-Laws allow nominations from the floor of the Annual Meeting and any member desiring to vote for a candidate nominated from the floor at the meeting shall write in the name of such candidate beneath the candidates nominated by the committee. Each voting member of the Cooperative present in person at the meeting shall be entitled to vote for three candidates. The three candidates receiving the highest number of votes at such meeting shall be declared elected as Directors. For more detailed information on the election of Directors see Article IV of the By-Laws in the front of the Directory.

The Craw-Kan By-Laws state in Section 4.3 "Any member shall be eligible to be nominated, elected and remain a Director of cooperative who:

- Resides in the geographic area served by the Cooperative.
- Is not an employee of cooperative or in any way financially interested in a competing enterprise or a business engaged in selling communication services or communication supplies or maintaining communication facilities. However, the Board may grant exceptions for 'de minimus' competing enterprises.
- Is not closely related to an incumbent Director or an employee of the Cooperative.
- Whose election would not establish a majority of directors to represent any one exchange area.
- Whose election would not establish a majority of more than one director to represent either the rural or urban areas.

If you would be interested in having the nominating committee consider you for nomination, your application will be presented to the nomination committee. Please send the following information to the General Manager, P.O. Box 100, Girard, KS 66743 **no later than September 6, 2022:**

Information Required:

Name, address and telephone number.

Work experience.

Short paragraph stating why you would be interested in being a director.

Local Service Rates For Telephone Service

Craw-Kan Telephone Cooperative, Inc. is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at various rates depending on the state and location where you receive service. Customers have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers. Emergency 911 Services are provided and a surcharge is assessed at governmental rates.

If you have any questions regarding the Company's services you can visit the business office located at: 200 N. Ozark St., Girard, KS 66743 or by calling 800-362-0316.



Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands.

The Affordable Connectivity Program is limited to one monthly service discount per household.

Who is Eligible?

- Has an income that is at or below 200% of the federal poverty guidelines; or
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in Tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020, 2020-2021, or 2021-2022 school year;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating provider's existing low-income program.

Two-Steps to Enroll

1. Go to AffordableConnectivity.gov to submit an application or print out a mail-in application; and
2. Contact Craw-Kan to sign consent and opt-in forms where required and select an eligible plan and have the discount applied to your bill.

For more information about the ACP program you can visit our website at, www.ckt.net/acp.

Lifeline

You may be eligible to receive a discount on your monthly local telephone bill through the Lifeline Program. You are eligible if you receive any of the following: Food Stamps, Supplemental Security Income (SSI), Medicaid, Veterans Pension of Survivors Benefit Programs, Food Distribution Program on Indian Reservations, Federal Public Housing Assistance, Bureau of Indian Affairs General Assistance, Tribal Administered Temporary Assistance for Needy Families, & Tribal Head Start (only those meeting its income qualifying standard). For more information about the Lifeline Program, call your local telephone service provider. Craw-Kan Telephone Cooperative, Inc. customers may call 800-362-0316.

Call Before You Dig

Kansas 800-344-7233
Missouri 800-344-7483
Oklahoma 800-362-0318

