



Craw-Kan
Your Community Technology Partner

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www.ckt.net

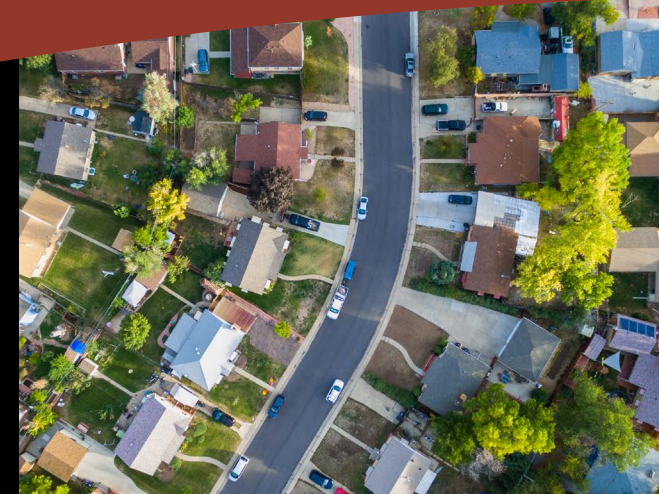
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AUGUST
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The
Craw-Kan
Connection

this issue

- Connecting Communities **P.1**
- Craw-Kan Director Positions **P.2**
- Is Gigabit Right for Me? **P.3**
- Best Of The Best **P.4**



Board of Directors

- Randy Vogts,
President
- Terry Kunstel,
Vice-President
- Barry Bedene,
Secretary-Treasurer
- Wilda Pentola,
Director
- John Kovacic,
Director
- John Lehman,
Director
- Sharon Starr,
Director
- Roger Doue,
Director
- Mary Smith,
Director
- Craig Wilbert,
General Manager

The Craw-Kan Connection is
a member newsletter published by Craw-Kan.

Connecting Communities

The third year of our member fiber to the home project is in full swing. Mastec was the winning bidder to place fiber infrastructure in the communities of Arcadia, Asbury, Mulberry and Weir. This project will convert over 1,500 members to fiber and will be our largest project to date by covering over 200 square miles of territory at a cost just under \$11 million. This investment in our Coop's future will ensure our members will have access to the fastest internet speeds available anywhere for decades to come.

We have also been busy expanding into new non-member communities to ensure our Coop keeps growing by developing new and diverse sources of revenue. The Pittsburg, KS build will be completed late this summer making Pittsburg one of the largest cities in Kansas to have 100% of its city limits having access to gigabit speed internet. We are also building out the city of Ft. Scott over the next couple years.

...continued on page 3



Contractor logos of some of the companies working for Craw-Kan.

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Craw-Kan AUGUST 2019

Voted #1 For the 3rd Year in a Row!

Craw-Kan was voted Best in Internet and Best in Cable TV by The Morning Sun readers again this year. We were also voted best in Security for the first time! We appreciate the recognition by those we serve - this is a streak we hope to continue.

Thank you to all those who voted!

- ✓ **BEST IN INTERNET**
- ✓ **BEST IN CABLE TV**
- ✓ **BEST IN SECURITY**



Find us on these
social media sites
for the latest news
on your cooperative



This institution is an equal opportunity
provider and employer.

National Do Not Call Registry

Managed by the Federal Trade Commission, the DNC registry gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll free 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to www.donotcall.gov if you have a working email address. Registration is free.

Pay with SmartHub

Paying bills shouldn't be a hassle. We offer more ways to pay your bill now than ever. Pay online or pay with the easy to use SmartHub app available on the Apple App Store and Google Play Store.



Call Before You Dig

Kansas 800-344-7233
Missouri 800-344-7483
Oklahoma 800-362-0316



Craw-Kan Director Positions

Craw-Kan Telephone Cooperative has a board of nine directors each serving a three year term. Elections are staggered, according to our By-Laws whereby three director positions are up for election each year at the Craw-Kan Annual Meeting held in October. A nominating committee, appointed by the current directors in August, will meet in early September to make nominations for the three positions to be voted on at the Annual Meeting of Members in October. Voting at the Annual Meeting is by secret ballot. The By-Laws allow nominations from the floor of the Annual Meeting and any member desiring to vote for a candidate nominated from the floor at the meeting shall write in the name of such candidate beneath the candidates nominated by the committee. Each voting member of the Cooperative present in person at the meeting shall be entitled to vote for three candidates. The three candidates receiving the highest number of votes at such meeting shall be declared elected as Directors. For more detailed information on the election of Directors see Article IV of the By-Laws in the front of the Directory.

The Craw-Kan By-Laws state in Section 4.3 "Any member shall be eligible to be nominated, elected and remain a Director of cooperative who:

- Resides in the geographic area served by the Cooperative.
- Is not an employee of cooperative or in any way financially interested in a competing enterprise or a business engaged in selling communication services or communication supplies or maintaining communication facilities. However, the Board may grant exceptions for 'de minimus' competing enterprises.
- Is not closely related to an incumbent Director or an employee of Cooperative.
- Whose election would not establish a majority of directors to represent any one exchange area.
- Whose election would not establish a majority of more than one director to represent either the rural or urban areas.

If you would be interested in having the nominating committee consider you for nomination, your application will be presented to the nomination committee. Please send the following information to the General Manager, P.O. Box 100, Girard, KS 66743 **no later than September 11, 2019:**

Information Required:

Name, address and telephone number.

Work experience.

Short paragraph stating why you would be interested in being a director.

Local Service Rates For Telephone Service

Craw-Kan Telephone Cooperative, Inc. is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at various rates depending on the state and location where you receive service. Customers have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers. Emergency 911 Services are provided and a surcharge is assessed at governmental rates.

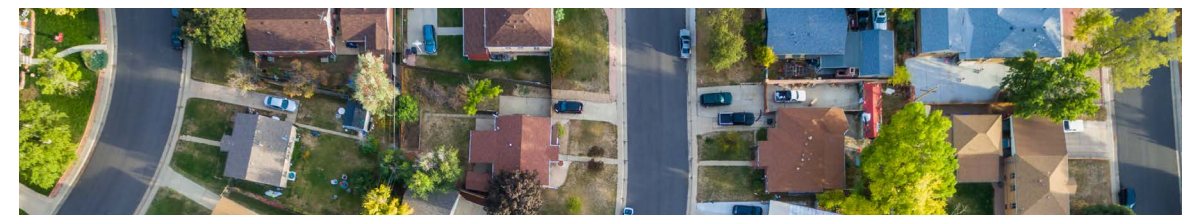
If you have any questions regarding the Company's services you can visit the business office located at: 200 N. Ozark St., Girard, KS 66743 or by calling 800-362-0316.

Is Gigabit Right for Me?

Now that several exchanges are (or are almost) 100% fiber, we are often asked, should I upgrade to gigabit internet? Without diving into a bunch of technical details – here are a few reasons you might want to upgrade to gigabit internet if you have been upgraded to a fiber optic connection:

- Gigabit supports multiple devices. Remember almost every electronic device in the home can now connect to Wi-Fi, not just computers and laptops. Phones, tablets, TVs, radios, security systems, security cameras and doorbells all use the internet and create traffic. Gigabit is essentially a bigger highway, allowing you to avoid traffic jams!
- Gigabit eliminates buffering. Streaming HD video, audio, video chat, and services like Netflix, Hulu and YouTube use a LOT of bandwidth. Gigabit allows multiple devices to watch video at the same time without the pauses known as "buffering". Buffering is the time when the video pauses because you are watching video faster than your connection can download the files.
- Gigabit moves large files quickly. Many new video games require HUGE files to be downloaded and can literally take hours to complete. With a gigabit connection, these files can be downloaded in minutes rather than hours. All large files – movies, music, games and software downloads come in much faster and do not disrupt other users connected.

If you feel like upgrading to gigabit will help your household have a better experience online, call today! And the best part - Gigabit Internet is only \$70 per month!



Connecting Communities

...continued from page 1

Our overall goal is to take care of our member communities. Building robust broadband networks in rural America isn't easy. Whether hindered by geographic challenges, sparse populations, complicated regulatory hurdles or simply a lack of funding we are continually fighting the battle to provide a state-of-the-art customer experience. Our goal is to become the preferred broadband provider throughout our region. Our efforts are paying off. One example of this is that for the third year in a row our Coop has won the Morning Sun's Best of the Best competition by being voted best internet service provider and best cable TV provider and for the first-time best home security provider. These awards just help to reinforce that we are succeeding at improving our rural communities through technology. As always, thank you for your continuing support.

Lifeline

You may be eligible to receive a discount on your monthly local telephone bill through the Lifeline Program. You are eligible if you receive any of the following: Food Stamps, Supplemental Security Income (SSI), Medicaid, Veterans Pension of Survivors Benefit Programs, Food Distribution Program on Indian Reservations, Federal Public Housing Assistance, Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families, & Tribal Head Start (only those meeting its income qualifying standard). For more information about the Lifeline Program, call your local telephone service provider. Craw-Kan Telephone Cooperative, Inc. customers may call 800-362-0316.



Customer Appreciation Day

Our annual customer appreciation day is scheduled for Friday, September 20th from 11am - 2pm. As a way to show our gratitude to our patrons, we would like to invite all our members to join us for lunch at our business office in Girard, KS.

County Fair Time

Craw-Kan supports local 4-H families in Cherokee, Bourbon, Jasper, Linn, Neosho, Labette, and Crawford counties by purchasing livestock, and sponsoring numerous events.