



# Craw-Kan

Your Community Technology Partner

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AUGUST  
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The **Craw-Kan**  
Connection

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Girard Fiber Project Groundbreaking

## County Fair Time

Craw-Kan supports local 4-H families in Cherokee, Bourbon, Linn, Neosho, Labette, and Crawford counties by purchasing livestock, and sponsoring numerous events.

## Board of Directors

Sharon Starr,  
*President*

Randy Vogts,  
*Vice-President*

Barry Bedene,  
*Secretary-Treasurer*

Wilda Pentola,  
*Director*

John Kovacic,  
*Director*

Jim O'Toole,  
*Director*

Terry Kunstel,  
*Director*

Roger Doue,  
*Director*

Mary Smith,  
*Director*

Craig Wilbert,  
*General Manager*

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## Fiber coming to Girard and Arma!

Girard and Arma will have the distinction of becoming the first 100% fiber to the home (FTTH) cities in Crawford County. As reported at last year's annual meeting, the Coop was approved for a \$59.8 million-dollar loan through the US Department of Agriculture/Rural Utilities Service. This loan will bring FTTH to 100% of 17 of our exchanges over the next 5 years. Combined with the fiber put in over the past few years, this will result in about 75% of our company being covered by FTTH infrastructure.

This project will bring gigabit connectivity – 1,000 Mbps internet speed – a claim very few communities can make. In addition to ultra-fast internet speeds, FTTH has proven to provide other significant benefits. Students utilizing iPads at school will now have that same connectivity at home. Businesses can utilize the very fast upload and download speeds to transfer files and even create telecommuting opportunities for their employees. FTTH has even been shown to increase property values and can help to reduce population decline.

MP Nexlevel, LLC out of Maple Lake, MN was the winning bidder for the project. Work is scheduled to begin in Girard on August 14th. The Arma portion of the project will start sometime in early 2018. We are very proud of our Coop's history and heritage of bringing the latest technologies to our members. We know you will enjoy the speed, reliability and flexibility FTTH will provide.



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Craw-Kan AUGUST 2017

## Craw-Kan Voted #1

In June Craw-Kan was voted **Best in Internet**, **Best in Cable TV**, and **Best in Customer Service** by The Morning Sun readers. We are humbled and inspired to work even harder to provide the best service and customer service to our members. Thank you to all those who voted!



- ✓ **BEST IN INTERNET**
- ✓ **BEST IN CABLE TV**
- ✓ **BEST IN CUSTOMER SERVICE**

National Do Not Call Registry

Managed by the Federal Trade Commission, the DNC registry gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll free 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to [www.donotcall.gov](http://www.donotcall.gov) if you have a working email address. Registration is free.

Online Bill Pay



Call our office today at 620-724-8235 or go online to [billpay.ckt.net](http://billpay.ckt.net) to setup online bill pay for your account to have the convenience of paying after hours.

Digital Billboard

Want to submit your community event to be shown on our Summit street digital billboard? Just log on to [www.ckt.net](http://www.ckt.net) and click the "Billboard" link at the top right of our webpage. Simply fill out and submit the form - FREE for community events!



Craw-Kan Director Positions

Craw-Kan Telephone Cooperative has a board of nine directors each serving a three year term. Elections are staggered, according to our By-Laws whereby three director positions are up for election each year at the Craw-Kan Annual Meeting held in October. A nominating committee, appointed by the current directors in August, will meet in early September to make nominations for the three positions to be voted on at the Annual Meeting of Members in October. Voting at the Annual Meeting is by secret ballot. The By-Laws allow nominations from the floor of the Annual Meeting and any member desiring to vote for a candidate nominated from the floor at the meeting shall write in the name of such candidate beneath the candidates nominated by the committee. Each voting member of the Cooperative present in person at the meeting shall be entitled to vote for three candidates. The three candidates receiving the highest number of votes at such meeting shall be declared elected as Directors. For more detailed information on the election of Directors see Article IV of the By-Laws in the front of the Directory.

The Craw-Kan By-Laws state in Section 4.3 "Any member shall be eligible to be nominated, elected and remain a Director of cooperative who:

- Resides in the geographic area served by the Cooperative.
- Is not an employee of cooperative or in any way financially interested in a competing enterprise or a business engaged in selling communication services or communication supplies or maintaining communication facilities. However, the Board may grant exceptions for 'de minimus' competing enterprises.
- Is not closely related to an incumbent Director or an employee of Cooperative.
- Whose election would not establish a majority of directors to represent any one exchange area.
- Whose election would not establish a majority of more than one director to represent either the rural or urban areas.

If you would be interested in having the nominating committee consider you for nomination, your application will be presented to the nomination committee. Please send the following information to the General Manager, P.O. Box 100, Girard, KS 66743 **no later than September 6, 2017**:

Information Required:

Name, address and telephone number.  
Work experience.  
Short paragraph stating why you would be interested in being a director.

Local Service Rates For Telephone Service

Craw-Kan Telephone Cooperative, Inc. is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at various rates depending on the state and location where you receive service. Customers have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers. Emergency 911 Services are provided and a surcharge is assessed at governmental rates. If you have any questions regarding the Company's services you can visit the business office located at: 200 N. Ozark St., Girard, KS 66743 or by calling 800-362-0316.



Be sure to "Like" us on Facebook to learn about our web exclusive deals and to be eligible for special giveaways not available anywhere else. [facebook.com/crawkan](https://facebook.com/crawkan)

Customer Appreciation Day

Our annual customer appreciation day is scheduled for Friday, September 15th from 11 am - 2 pm. As a way to show our gratitude to our patrons, we would like to invite all our members to join us for lunch at our business office in Girard, Kansas. Our dedicated employees will be grilling up Schroeder's sausages and hamburgers for everyone to enjoy! Attendees will also receive an additional small gift as a token of our appreciation. Don't miss out! We love our members and we want to say THANK YOU!



WAYS TO PAY

Paying bills shouldn't be a hassle. We offer more ways to pay your bill now than ever. Select the method that works best for you and pay with convenience. For more information on all the ways we offer members to pay their bill visit, [www.ckt.net/blog/ways-to-pay](http://www.ckt.net/blog/ways-to-pay).



Lifeline

You may be eligible to receive a discount on your monthly local telephone bill through the Lifeline Program. You are eligible if you receive any of the following: Food Stamps, General Assistance, Supplemental Security Income (SSI), Temporary Assistance to Needy Families, Medicaid, United Tribes Food Distribution Program, BIA General Assistance, Tribally Administered Temporary Assistance for Needy Families, Head Start (only those meeting its income qualifying standard), 135% of the Federal Poverty Level. For more information about the Lifeline Program, call your local telephone service provider. Craw-Kan Telephone Cooperative, Inc. customers may call 800-362-0316.

Med Alert

A Craw-Kan Medical Alert Phone is a must for elderly or disabled persons. In an emergency situation, the wearer simply pushes the easy to access button on the neck pendant, and the medical alert telephone instantly dials a list of up to four telephone numbers. Emergency 911 services, a loved one, a trusted friend, or all three can be dialed. Call today for details!

Call Before You Dig

Kansas 800-344-7233  
Missouri 800-344-7483  
Oklahoma 800-362-0318

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