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AUGUST
2012

The **Craw-Kan**
Connection

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“Your Community Technology Partner”

Craw-Kan AUGUST 2012

County Fair Time

Craw-Kan supported local 4-H families in Cherokee, Bourbon, Linn, and Crawford counties by purchasing live-stock. At the Crawford County Fair, we also had an online drawing for a new Kindle Fire! Details will be in the October edition of the Craw-Kan Connection.

Board of Directors

- Barry Bedene,
President
- Mary Smith,
Vice-President
- Frank Dunnick,
Secretary-Treasurer
- Wilda Pentola,
Director
- John Kovacic,
Director
- Jim O'Toole,
Director
- Terry Kunstel,
Director
- Roger Doue,
Director
- Sharon Starr,
Director
- Craig Wilbert,
General Manager

“The Craw-Kan Connection”
A member newsletter published
by Craw-Kan. Edit and design by:
Zach Adams & Jerime Carpenter



Craw-Kan Turns 60

A group of nine men met for the first time on August 18, 1952 in Girard, Kansas. This meeting began the groundwork leading to the formation of Craw-Kan Telephone Cooperative Association, Inc.

60 Year Celebration

We want you to celebrate our 60th year in existence! Friday, September 14th from 11am-2pm we will be having our 60th anniversary party and annual customer appreciation day. Craw-Kan employees will be grilling up Schroeder's sausages and burgers - all ready

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to be covered in your favorite condiments and grilled onions! Pop, water, chips and snacks will also be readily available. It is just a small way to say thanks to the membership for 60 great years. Radio station KKOW 96.9 will be broadcasting live from our location and we will be giving away some great prizes. Last year we gave away shirts, Branson show tickets, Pitt State football tickets, KC Royals tickets, and much more! This year will be even bigger and better, so make sure to come to our Girard business office and help us celebrate!



Original Cooperative Membership Certificate

- 45** Number (in millions) of people who own a smart phone
- 64** Percentage of households that have broadband Internet
- 155** Number (in billions of dollars) of online purchases last year
- 917** Number (in billions of dollars) spent in stores last year influenced by the Web

Web Services

This year Craw-Kan launched Web Services, a new service to help bring your business or personal presence to the web. According to a report by the Pew Research Center, more people got their news and information about local businesses last year from the internet than from any other media source, including the newspaper. It is vital to your business to have an online presence. There's no need to be a web designer or programmer, let us do that for you. We can design, build, host, maintain, and update your company website without breaking the bank. Craw-Kan Web Services is an affordable, turn-key solution to get you or your business online. Check out our portfolio at www.cktwebservices.net.



mathisdrug.com



triplessteakhouse.com

National Do Not Call Registry

Managed by the Federal Trade Commission, gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll free 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to www.donotcall.gov if you have a working email address. Registration is free.

Online Bill Pay

Call our office today at 620-724-8235 to setup online bill pay for your account to have the convenience of paying after hours.

Hepler Rodeo

Craw-Kan sponsored the Mutton Bustin' event at the 2012 Hepler Ruritan Rodeo with a grand prize of an 8gb iPod Touch. Many area kids competed in the event and were entered in a drawing to win the iPod supplied by Craw-Kan. The winner was Brittney Kennedy, Chanute. Congrats Brittney!

CKtv News

You can now enjoy AMC in HD on channel 581. In addition, coming this fall in HD, we will be adding IFC and WEtv to the channel lineup.

Craw-Kan Director Positions

Craw-Kan Telephone Cooperative has a board of nine directors each serving a three year term. Elections are staggered, according to our By-Laws whereby three director positions are up for election each year at the Craw-Kan Annual Meeting held in October. A nominating committee, appointed by the current directors in August, will meet in early September to make nominations for the three positions to be voted on at the Annual Meeting of Members in October. Voting at the Annual Meeting is by secret ballot. The By-Laws allow nominations from the floor of the Annual Meeting and any member desiring to vote for a candidate nominated from the floor at the meeting shall write in the name of such candidate beneath the candidates nominated by the committee. Each voting member of the Cooperative present in person at the meeting shall be entitled to vote for three candidates. The three candidates receiving the highest number of votes at such meeting shall be declared elected as Directors. For more detailed information on the election of Directors see Article IV of the By-Laws in the front of the Directory.

The Craw-Kan By-Laws state in Section 4.3 "Any member shall be eligible to be nominated, elected and remain a Director of cooperative who:

- Resides in the geographic area served by the Cooperative.
- Is not an employee of cooperative or in any way financially interested in a competing enterprise or a business engaged in selling communication services or communication supplies or maintaining communication facilities. However, the Board may grant exceptions for 'de minimus' competing enterprises.
- Is not closely related to an incumbent Director or an employee of Cooperative.
- Whose election would not establish a majority of directors to represent any one exchange area.
- Whose election would not establish a majority of more than one director to represent either the rural or urban areas.

If you would be interested in having the nominating committee consider you for nomination, your application will be presented to the nomination committee. Please send the following information to the General Manager, P.O. Box 100, Girard, KS 66743 **no later than September 1, 2012:**

Information Required:

Name, address and telephone number.

Work experience.

Short paragraph stating why you would be interested in being a director.

Local Service Rates For Telephone Service

Craw-Kan Telephone Cooperative, Inc. is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at various rates depending on the state and location where you receive service. Customers have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers. Emergency 911 Services are provided and a surcharge is assessed at governmental rates. If you have any questions regarding the Company's services you can visit the business office located at: 200 N. Ozark St., Girard, KS 66743 or by calling 800-362-0316.



Be sure to "Like" us on Facebook to learn about our web exclusive deals and to be eligible for special giveaways not available anywhere else. facebook.com/crawkan



Craw-Kan Gets a Facelift

After more than 30 years at our present location at 200 N. Ozark, Girard, Kansas, it was time to freshen up the business office.

Beginning in the fall of 2011, renovations to the building exterior and landscaping were started. Painting, tuck pointing the brick, resealing, as well as other maintenance

procedures were performed to update our office building and parking areas.

Landscaping changes; including adding an in-ground sprinkler system, rock waterfall area, new flagpole with lighting, and numerous shrubs and bushes all dramatically increased the aesthetics of our business office location.

To accentuate the fresh paint and landscaping a new exterior sign was designed, built and installed in collaboration with Commercial Sign Company of Hays, Kansas. With high efficiency internal lighting and a clean, elegant design, this sign represents Craw-Kan's commitment to being a leader in communications technology.



Electronic Message Center

You may have noticed the new "TV" hanging on the west side of our Girard central office building. Technically it is not a TV; although it will play video at a high resolution and supports millions of colors. This LED sign is what is known as an Electronic Message Center (or EMC), and

was installed in the spring by Commercial Sign Company. The EMC gives us another way to communicate with the membership and support our community. We have run dozens of messages with information on community events ranging from blood drives to fireworks displays. To promote

a community event on the sign or the Cube Channel 6, call our office or drop an email to customer.service@ckt.net. Additionally, if you own or represent an area business and would like to advertise on the EMC, contact Craw-Kan for a price quote.

Lifeline

You may be eligible to receive a discount on your monthly local telephone bill through the Lifeline Program. You are eligible if you receive any of the following: Food Stamps, General Assistance, Supplemental Security Income (SSI), Temporary Assistance to Needy Families, Medicaid, United Tribes Food Distribution Program, BIA General Assistance, Administered Temporary Assistance for Needy Families, Head Start (only those meeting its income qualifying standard), Low Income Home Energy Assistance Program (LIHEAP), Free School Lunch Program, 135% of the Federal Poverty Level. For more information about the Lifeline Program, call your local telephone service provider. Craw-Kan Telephone Cooperative, Inc. customers may call 800-362-0316.

Med Alert

A Craw-Kan Medical Alert Phone is a must for elderly or disabled persons. In an emergency situation, the wearer simply pushes the easy to access button on the neck pendant, and the medical alert telephone instantly dials a list of up to four telephone numbers. Emergency 911 services, a loved one, a trusted friend, or all three can be dialed. Call today for details!

Call Before You Dig

Kansas 800-344-7233
Missouri 800-344-7483
Oklahoma 800-362-0318